

## UNITED STATES PATENT AND TRADEMARK OFFICE



COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 2023I
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**Bib Data Sheet** 

**CONFIRMATION NO. 2556** 

SERIAL NUMB 10/056,411	ER	FILING DATE 01/25/2002 RULE		CLASS 379	GRO	ROUP ART UNIT 2643		ATTORNEY DOCKET NO. 00-1718.03/US/2			
APPLICANTS						-					
Terry S. Ry Randel W.	/an, G Henry	Grant, AL; y, Huntsville, AL;									
THIS APPL	-N CL	A ************************************	* 1/264,24:	2 01/26/2001	Js.	Y H	Ac	/			
** CONTINUING DATA *****************************  THIS APPLN CLAIMS BENEFIT OF 60/264,242 01/26/2001  ** FOREIGN APPLICATIONS ************************************											
IF REQUIRED, FO ** 02/25/2002	OREK	GN FILING LICENSE	GRANTI	ED							
Foreign Priority claimed	i	u <sub>yes</sub> u <sub>no</sub>		CTATE OD							
35 USC 119 (a-d) condi	itions	yes no no Met afte	er .	STATE OR COUNTRY		EETS WING	TOTA		INDEPENDENT CLAIMS		
Verified and Allowance Allowance AL  Acknowledged Examiner's Signature Initials							4 6		3		
<b>ADDRESS</b> 021491						\ 					
TITLE						<u> </u>			—— <del>(</del> ——		
System and metho	od for	supporting multiple ca	II center	'S							
							☐ All Fees				
ļ						☐ 1.16 Fees (Filing)					
FILING FEE	FFS:	Authority has been giv	en in P	oner		1.17 Fees ( Processing Ext. of					
RECEIVED N	FEES: Authority has been given in Paper  No to charge/credit DEPOSIT ACCOUNT  No for following:					time)					
740 N						☐ 1.18 Fees (Issue)					
						Other					
						☐ Credit					



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## \*BIBDATASHEET\*

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SERIAL NUMBER 10/056,411	FILING DATE 01/25/2002 RULE	CLASS 379	GRO	GROUP ART UNIT 2643		ATTORNEY DOCKET* NO. 00-1718.03/US/2				
APPLICANTS										
Terry S. Ryan, Gra	ant, AL;									
Randel W. Henry, Huntsville, AL;										
** CONTINUING DATA **********************************										
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/25/2002										
Foreign Priority claimed	STATE	OR SI	HEETS	rs to		INDEPENDENT				
35 USC 119 (a-d) conditions met  yes  no  Met after Allowance  Verified and Acknowledged  Examiner's Signature  Initials			TRY DR	AWING 4			CLAIMS 3			
ADDRESS 021491 LANIER FORD SHAVER P O-BOX 2087 HUN'TSVILLE , AL 35804	& PAYNE	,								
TITLE System and method for supporting multiple call centers										
FILING FEE FEES No No No 740	Т	☐ All Fees ☐ 1.16 Fees (Filing) ☐ 1.17 Fees (Processing Ext. of time). ☐ 1.18 Fees (Issue) ☐ Other ☐ Credit								